Optimizely discontinued services and products

General support

Company provides general product support for eligible customers and partners, as well as operational support for solutions within the cloud-based Company Service(s) and other solutions provided by Company.

Application support

Assistance support

Company provides assistance support for products and Service(s) that are End of Service Life (EoSL). Even if Customer's Service(s) includes a product or Service that is EoSL, Company will still honor assistance support for requests that fall outside of EoSL and Extended Security Upgrades (ESU).

Service and product lifecycles

Company does not provide application support for products or Service(s) that are EoSL. These are defined with a sunset date as described above. Company may provide ESU for an additional fee(s) for a period of three (3) years past the defined sunset date. ESU must be purchased in a separate Order(s) executed by both Parties, and fees shall be based on Company's then-current rates.

Definitions

Term	Definition
End of Sale (EoS)	means the date for which is the last day a product and/or Service is available for Customer to purchase and will no longer be for sale upon the conclusion of such date; however, if applicable, Company shall provide general support for a period of time following the End of Sale date for the affected product(s) and/or Service(s). EoS may be defined by the product SKU to ensure clarity on exactly which product has becomes EoS.
End of Service Life (EoSL)	means the date that a product or a Service(s)version is no longer serviced via upgrades, patches, or overall maintenance. If Customer's solution is running a software product or Software Service(s) and Customer has not purchased Extended Security Updates, the solution will no longer receive any types of updates, patches or overall maintenance, including security updates. Any products or Service(s) that are defined as EoSL are also considered to be EoS.
Extended Security Update (ESU)	means that Company can include security updates for critical and important issues as agreed by Company for a maximum of three (3) years after EoSL has been defined a product(s) or Software Service(s). ESU is subject to additional fee(s) which must be defined in a separate Order executed by both Parties. If Customer's solution is running products or Software Service(s) and Customer has not purchased ESU, the solution will no longer receive security updates.

Licensed Software table (product SKUs that are End of Sale)

SKU	SKU definition	EOS sunset date	Comments
CAM-AD-SF	Adobe Analytics Integration Setup	August 15th 2021	Support may apply unless product have been declared EoSL.
CAM-AD	Adobe Analytics Integration	August 15th 2021	Support may apply unless product have been declared EoSL.
CLGR2-PSUPS	Group Customer Service Level Manager Silver	November 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-PSUPG	Group Customer Service Level Manager Gold	November 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-PSUPP	Group Customer Service Level Manager Platinum	November 30th 2020	Support may apply unless product have been declared EoSL.

CLCO2-PSUPS	Corporate Customer Service Level Manager Silver	November 30th 2020	Support may apply unless product have been declared EoSL.
CLCO2-PSUPG	Corporate Customer Service Level Manager Gold	November 30th 2020	Support may apply unless product have been declared EoSL..
CLCO2-PSUPP	Corporate Customer Service Level Manager Platinum	November 30th 2020	Support may apply unless product have been declared EoSL.
CLEN2-PSUPS	Enterprise Customer Service Level Manager Silver	November 30th 2020	Support may apply unless product have been declared EoSL..
CLEN2-PSUPG	Enterprise Customer Service Level Manager Gold	November 30th 2020	Support may apply unless product have been declared EoSL..
CLEN2-PSUPP	Enterprise Customer Service Level Manager Platinum	November 30th 2020	Support may apply unless product have been declared EoSL..
FRAWI	Episerver Find Virtual Appliance RAW Initial License	September 30th 2017	M&S may apply unless product have been declared EoSL.
FRAWI-SR	Episerver Find Virtual Appliance RAW License M&S	September 30th 2017	M&S may apply unless product have been declared EoSL.
FRAWA	Episerver Find Virtual Appliance RAW Additional Server License	September 30th 2017	M&S may apply unless product have been declared EoSL.
FRAWA-SR	Episerver Find Virtual Appliance RAW Additional Server M&S	September 30th 2017	M&S may apply unless product have been declared EoSL.
ECSUI-SR	Episerver Commerce Unlimited Initial - Server	September 30th 2020	M&S may apply unless product have been declared EoSL.
ECSUA-SR	Episerver Commerce Unlimited Additional - Server	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVAS	Episerver Find VA	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVASAI	Additional Index	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVASA	Additional Server	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVAM	Episerver Find VA	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVAMAI	Additional Index	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVAMA	Additional Server	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVAL	Episerver Find VA	September 30th 2020	M&S may apply unless product have been declared EoSL.
FVALAI	Additional Index	September 30th 2020	M&S may apply unless product have been declared EoSL.

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FVALA	Additional Server	September 30th 2020	M&S may apply unless product have been declared EoSL.
CLGR2-SSLMDC	GroupMulti Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-SSLMDCX	GroupMulti Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-SSLMDCW	GroupMulti Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-SSLSDC	GroupSingle Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-SSLSDCX	GroupSingle Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-SSLSDCW	GroupSingle Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-SSLHOST	GroupHosting of Additional SSL Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-DNS	GroupDomain Name Management/Hosting	September 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-DSC	GroupDistributed Session Cache	September 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-DSCPV	GroupDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-DSCADE	GroupDistributed Session Cache for ADE	September 30th 2020	Support may apply unless product have been declared EoSL.
CLGR2-DSCADEPV	GroupDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMGR	GroupEpiserver Campaign	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMGR-SF	GroupCampaign - Accelerator	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMGR-EMLPP	GroupCampaign - Additional Emails (100K)	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMGR-NAM	GroupCustomer Success Management	September 30th 2020	Support may apply unless product have been declared EoSL.
CLCO2-SSLMDC	CorporateMulti Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CLCO2-SSLMDCX	CorporateMulti Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CLCO2-SSLMDCW	CorporateMulti Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CLCO2-SSLSDC	CorporateSingle Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CLCO2-SSLSDCX	CorporateSingle Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CLCO2-SSLSDCW	CorporateSingle Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CLCO2-DNS	CorporateDomain Name Management/Hosting	September 30th 2020	Support may apply unless product have been declared EoSL.
CLCO2-DSC	CorporateDistributed Session Cache	September 30th 2020	Support may apply unless product have been declared EoSL.

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CLCO2-DSCPV	CorporateDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CLCO2-DSCADE	CorporateDistributed Session Cache for ADE	September 30th 2020	Support may apply unless product have been declared EoSL.
CLCO2-DSCADEPV	CorporateDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMCO	CorporateEpiserver Campaign	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMCO-SF	CorporateCampaign - Accelerator	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMCO-EMLPP	CorporateCampaign - Additional Emails (100K)	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMCO-NAM	CorporateCustomer Success Management	September 30th 2020	Support may apply unless product have been declared EoSL.
CLEN2-SSLMDC	EnterpriseMulti Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CLEN2-SSLMDCX	EnterpriseMulti Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CLEN2-SSLMDCW	EnterpriseMulti Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CLEN2-SSLSDC	EnterpriseSingle Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CLEN2-SSLSDCX	EnterpriseSingle Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CLEN2-SSLSDCW	EnterpriseSingle Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CLEN2-DNS	EnterpriseDomain Name Management/Hosting	September 30th 2020	Support may apply unless product have been declared EoSL.
CLEN2-DSC	EnterpriseDistributed Session Cache	September 30th 2020	Support may apply unless product have been declared EoSL.
CLEN2-DSCPV	EnterpriseDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CLEN2-DSCADE	EnterpriseDistributed Session Cache for ADE	September 30th 2020	Support may apply unless product have been declared EoSL.
CLEN2-DSCADEPV	EnterpriseDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMEN	EnterpriseEpiserver Campaign	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMEN-SF	EnterpriseCampaign - Accelerator	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMEN-EMLPP	EnterpriseCampaign - Additional Emails (100K)	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMEN-NAM	EnterpriseCustomer Success Management	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGR2-SSLMDC	GroupCommerceMulti Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.

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CCGR2-SSLMDCX	GroupCommerceMulti Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGR2-SSLMDCW	GroupCommerceMulti Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGR2-SSLSDC	GroupCommerceSingle Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGR2-SSLSDCX	GroupCommerceSingle Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGR2-SSLSDCW	GroupCommerceSingle Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGR2-DNS	GroupCommerceDomain Name Management/Hosting	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGR2-DSC	GroupCommerceDistributed Session Cache	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGR2-DSCPV	GroupCommerceDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGR2-DSCADE	GroupCommerceDistributed Session Cache for ADE	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGR2-DSCADEPV	GroupCommerceDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMGR	GroupCommerceEpiserver Campaign	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMGR-SF	GroupCommerceCampaign - Accelerator	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMGR-EMLPP	GroupCommerceCampaign - Additional Emails (100K)	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMGR-NAM	GroupCommerceCustomer Success Management	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCO2-SSLMDC	CorporateCommerceMulti Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCO2-SSLMDCX	CorporateCommerceMulti Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCO2-SSLMDCW	CorporateCommerceMulti Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCO2-SSLSDC	CorporateCommerceSingle Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCO2-SSLSDCX	CorporateCommerceSingle Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCO2-SSLSDCW	CorporateCommerceSingle Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCO2-DNS	CorporateCommerceDomain Name Management/Hosting	September 30th 2020	Support may apply unless product have been declared EoSL.

CCCO2-DSC	CorporateCommerceDistributed Session Cache	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCO2-DSCPV	CorporateCommerceDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCO2-DSCADE	CorporateCommerceDistributed Session Cache for ADE	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCO2-DSCADEPV	CorporateCommerceDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMCO	CorporateCommerceEpiserver Campaign	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMCO-SF	CorporateCommerceCampaign - Accelerator	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMCO-EMLPP	CorporateCommerceCampaign - Additional Emails (100K)	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMCO-NAM	CorporateCommerceCustomer Success Management	September 30th 2020	Support may apply unless product have been declared EoSL.
CCEN2-SSLMDC	EnterpriseCommerceMulti Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCEN2-SSLMDCX	EnterpriseCommerceMulti Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCEN2-SSLMDCW	EnterpriseCommerceMulti Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCEN2-SSLSDC	EnterpriseCommerceSingle Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCEN2-SSLSDCX	EnterpriseCommerceSingle Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCEN2-SSLSDCW	EnterpriseCommerceSingle Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCEN2-DNS	EnterpriseCommerceDomain Name Management/Hosting	September 30th 2020	Support may apply unless product have been declared EoSL.
CCEN2-DSC	EnterpriseCommerceDistributed Session Cache	September 30th 2020	Support may apply unless product have been declared EoSL.
CCEN2-DSCPV	EnterpriseCommerceDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCEN2-DSCADE	EnterpriseCommerceDistributed Session Cache for ADE	September 30th 2020	Support may apply unless product have been declared EoSL.
CCEN2-DSCADEPV	EnterpriseCommerceDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.

CAMEN	EnterpriseCommerceEpiserver Campaign	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMEN-SF	EnterpriseCommerceCampaign - Accelerator	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMEN-EMLPP	EnterpriseCommerceCampaign - Additional Emails (100K)	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMEN-NAM	EnterpriseCommerceCustomer Success Management	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-SSLMDC	Group CatalogCommerceMulti Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-SSLMDCX	Group CatalogCommerceMulti Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-SSLMDCW	Group CatalogCommerceMulti Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-SSLSDC	Group CatalogCommerceSingle Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-SSLSDCX	Group CatalogCommerceSingle Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-SSLSDCW	Group CatalogCommerceSingle Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-DNS	Group CatalogCommerceDomain Name Management/Hosting	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-DSC	Group CatalogCommerceDistributed Session Cache	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-DSCPV	Group CatalogCommerceDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-DSCADE	Group CatalogCommerceDistributed Session Cache for ADE	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGRCAT-DSCADEPV	Group CatalogCommerceDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMGR	Group CatalogCommerceEpiserver Campaign	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMGR-SF	Group CatalogCommerceCampaign - Accelerator	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMGR-EMLPP	Group CatalogCommerceCampaign - Additional Emails (100K)	September 30th 2020	Support may apply unless product have been declared EoSL.
CAMGR-NAM	Group CatalogCommerceCustomer Success Management	September 30th 2020	Support may apply unless product have been declared EoSL.
CCGR2CAT-AD	Group CatalogCommerceAdvance	September 30th 2020	Support may apply unless product have been declared EoSL.

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CCCOCAT-SSLMDC	Corporate CatalogCommerceMulti Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-SSLMDCX	Corporate CatalogCommerceMulti Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-SSLMDCW	Corporate CatalogCommerceMulti Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-SSLSDC	Corporate CatalogCommerceSingle Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-SSLSDCX	Corporate CatalogCommerceSingle Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-SSLSDCW	Corporate CatalogCommerceSingle Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-DNS	Corporate CatalogCommerceDomain Name Management/Hosting	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-DSC	Corporate CatalogCommerceDistributed Session Cache	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-DSCPV	Corporate CatalogCommerceDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-DSCADE	Corporate CatalogCommerceDistributed Session Cache for ADE	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCOCAT-DSCADEPV	Corporate CatalogCommerceDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCCO2CAT-AD	Corporate CatalogCommerceAdvance	September 30th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-SSLMDC	Enterprise CatalogCommerceMulti Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-SSLMDCX	Enterprise CatalogCommerceMulti Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-SSLMDCW	Enterprise CatalogCommerceMulti Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-SSLSDC	Enterprise CatalogCommerceSingle Domain Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-SSLSDCX	Enterprise CatalogCommerceSingle Domain Certificate (extended validation)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-SSLSDCW	Enterprise CatalogCommerceSingle Domain Wildcard Certificate	September 30th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-DNS	Enterprise CatalogCommerceDomain Name Management/Hosting	September 30th 2020	Support may apply unless product have been declared EoSL.

CCENCAT-DSC	Enterprise CatalogCommerceDistributed Session Cache	September 30th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-DSCPV	Enterprise CatalogCommerceDistributed Session Cache - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-DSCADE	Enterprise CatalogCommerceDistributed Session Cache for ADE	September 30th 2020	Support may apply unless product have been declared EoSL.
CCENCAT-DSCADEPV	Enterprise CatalogCommerceDistributed Session Cache for ADE - Additional Page Views Pre-pay (25,000)	September 30th 2020	Support may apply unless product have been declared EoSL.
CCEN2CAT-AD	Enterprise CatalogCommerceAdvance	September 30th 2020	Support may apply unless product have been declared EoSL.

Licensed Software table (products that are End of Service Life)

Product(s)	Version	SKUs	EoSL sunset date	Extended Security Update (ESU) period (if ordered separately)	ESU can be procured for version
Episerver Relate	All versions	All	June 30th 2014	July 1st 2014 to June 30th 2017	Not available. Please reach out to your sales representative and request an upgrade. Additional fees may apply.
Episerver Find VA RAW	All versions	All	September 30th 2017	October 1st 2017 to September 30th 2020	Not available. Please reach out to your sales representative and request an upgrade. Additional fees may apply.
Episerver CMS	Pre Episerver version 7	All pre version 7	December 31st 2020	January 1st 2021 to December 31st 2023	Episerver CMS, version 6 R2
Ektron CMS	Ektron version 9.3 and below	Ektron version 9.3 and below	July 1st 2024	January 1st 2021 to July 1st 2024	Ektron CMS, version 9.10 SP3
Episerver Commerce	Pre Episerver version 7	All pre version 7	December 31st 2020	January 1st 2021 to December 31st 2023	Episerver Commerce, version 1 R3

Software Services table (PaaS) (Services that are End of Service Life)

Product(s)	Version	EOS sunset date	Extended Security Update (ESU) period (if ordered separately)
Content Cloud (CMS)	Pre version 10	June 30th 2020	July 1st 2020 to June 30th 2023
Commerce Cloud	Pre version 12	June 30th 2020	July 1st 2020 to June 30th 2023
Content Cloud (CMS)	DXC Professional Tier	Sept 30th 2020	Not available. Please reach out to your sales representative and request an upgrade. Additional fees may apply.
Episerver Epimail	All versions	December 31st 2020	Not available. Please reach out to your sales representative and request an upgrade. Additional fees may apply.

Episerver Siteseeker	All versions	December 31st 2020	Not available. Please reach out to your sales representative and request an upgrade. Additional fees may apply.
Episerver Advance	All versions	December 31st 2020	Not available. Please reach out to your sales representative and request an upgrade. Additional fees may apply.